STRIPE OLT

MANAGED IT SERVICES

Supporting your workforce with award-winning business technology.

At Stripe OLT, our legacy has been built upon exceptional Managed IT Support, and with the continuous growth and transformation of technology, organisations now have a higher expectation of IT services than ever before.

Whether you're looking to upgrade from an outdated IT support model or require a highly functioning, multi-channel service desk, our award winning Managed IT Support service will confidently surpass your requirements.

Choosing Stripe OLT to oversee your business's infrastructure will not only result in access to an unlimited resource of expert advice and support, but most importantly you'll see a reduction in downtime and an increase in employee efficiency.

WHO IS IT FOR?

Our fully managed IT support is ideal for any organisation looking to either outsource their entire IT infrastructure or provide additional assistance to an in-house team.

Our flexible managed IT service can be tailored to suit the individual requirements of your business, and most importantly we won't tie your users in a lengthy contract, giving you peace of mind that we will flex alongside you and your business needs.

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Winner
MSP of the Year

Gold
Microsoft Partner
Microsoft

CYBER ESSENTIALS
CERTIFIED PLUS

KEY BENEFITS

Increased employee productivity

Offering a comprehensive technology solution, we empower your team's productivity with our delivery of consistent, innovative and trustworthy IT performance.

Enhanced business growth

As a Microsoft Gold Partner, we understand the necessity of flexibility which is why we ensure that we implement scalable technology solutions to enhance your business agility.

Pro-active monitoring

You can be assured that your data is protected through state-of-the-art security technology. Our expertise in cyber security, underpinned with our bespoke knowledge of the Microsoft stack, enables you to benefit from a tailored plan employing enterprise grade security tools to guarantee the protection of your business data.

Secured systems

We offer a full, turn-key solution whereby cyber security and IT support work in tandem to ensure optimal coverage and support, ensuring that your organisation is safe guarded from both internal and external threats, while you have the confidence in knowing you are working with only 2nd line engineers or above.

Access to cutting-edge technology

With a focus on staying ahead of the latest technical innovations and product updates, we will ensure that your user accounts are up to date, your license certificates are valid, your software is renewed and crucially, your security posture remains robust.

HOW DOES IT WORK?

You inform us of the systems that require support and our team of dedicated specialists' scope to support, allowing you to select a tailored solution to suit your individual needs.

Customer service

As well as providing advanced technologies, we pride ourselves on our exceptional customer service, with our specialist team delivering gold-standard support remotely or on-site. Our highly experienced professionals offer a hands-on approach to resolving and mitigating any issues.

Limiting interruptions and downtime is critical when running an efficient operation, and we're proud to say our response times are second to none – our exceptional helpdesk team are local and always on hand when you need them.

Infrastructure and network management

We deliver 24/7 proactive monitoring across all of your cloud-based, hybrid or on-premise systems and applications, quickly detecting and resolving issues as they arise, and efficiently delivering resolutions to ensure minimal disruption.

By combining government best practise policies alongside Microsoft's Zero Trust model, we ensure that your business is safeguarded inside and out, to allow for optimal performance across all systems and applications.

Strategic Guidance

Having visibility and control over your technology is key when running a business; our strategic engagement is where we can really offer an unparalleled advantage. Our managed service offering includes quarterly strategic (CTO based) input from the client relationship, monthly management calls and engineer site visits to build a deep-seated partnership and really identify with your business. This engagement focuses on building your business in line with your company goals, so you have complete control over the direction of your technology and how it's supported.

ADDITIONAL SUPPORT SERVICES

Office Moves

Whether you're downsizing your office, adopting a flexible working structure or require larger premises, without a well-defined relocation strategy, the process of moving office can quickly become overly disruptive, adversely affecting productivity, staff engagement and even profitability.

Back Up & Disaster Recovery

Whilst restoring and protecting data undoubtedly go hand in hand, disaster recovery is about far more than just backup. Not only are there now ever-present cyber-threats growing in complexity each day, it is also important to recognise that data loss can be additionally caused by human error, hardware failure or natural disasters.

Managed Cloud Support

With the continuous growth of technology, opting for a Managed Service Provider to support your cloud infrastructure is becoming increasingly popular. Through adaptable, bespoke cloud solutions, your business can take advantage of the performance, scale and resilience that cloud technology offers, without exercising your own internal time and resources.

Strategic CTO Consultancy

Stripe OLT's transformative consultancy support provide you with the strategic oversight, operational planning and board level advice of a Chief Technical Officer, without the commitment and expense of hiring a full time senior executive. Our experts are here to help you to prioritise projects according to your budget and to establish plans for the short and medium term.

WHAT DOES IT COST

When it comes to our managed IT service agreements, we start with a fixed-price IT support model, but don't tie in your users. This ensures our contract will flex alongside you and your business, as it changes and grows.

Through outsourcing your IT, we will deliver you access to state-of-the-art technologies and expertise that would typically be difficult to develop in-house.

WHY STRIPE OLT?

As an award winning MSP with over 15 years experience, across a vast range of sectors, our experts have cultivated a deep knowledge of business technology.

Our highly certified professionals are trusted to pro-actively manage, secure and protect critical, national infrastructures including NHS trusts, airports, and FTSE 100 financial leaders.

If you're looking for support, underpinned by experience, our experts are here to help.

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